

# Complaint Letter Regarding Recurrent Service Outages

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Recipient's Name]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Recipient's Name],

I am writing to formally express my dissatisfaction with the recurrent service outages I have been experiencing with [Company Name] over the past [duration of time]. These interruptions have significantly disrupted my [mention any relevant activities, e.g., work, studies, business operations].

Despite my previous attempts to resolve this issue by [mention any prior communications with customer service], the problem persists, and I have not received adequate solutions or explanations regarding the ongoing outages.

As a loyal customer, I expect a certain level of service quality and reliability. I urge you to take immediate action to address this situation, as it is unacceptable for customers to continuously face such disruptions without proper resolution.

I look forward to your prompt response and a satisfactory resolution to my concerns. Thank you for your attention to this matter.

Sincerely,

[Your Name]