

# Appeal for Unsatisfactory Product Description

Date: [Insert Date]

To: [Insert Company Name]

Address: [Insert Company Address]

Dear [Company Name] Customer Service,

I am writing to formally appeal the unsatisfactory product description for [Product Name/ID] that I purchased on [Purchase Date]. Upon receiving the item, I found that its features and quality do not match the descriptions provided on your website.

Specifically, I would like to highlight the following discrepancies:

- [Discrepancy 1]
- [Discrepancy 2]
- [Discrepancy 3]

Given these issues, I kindly request a resolution in the form of a refund or exchange. I believe this will ensure customer satisfaction and uphold the quality standards associated with your brand.

Thank you for your prompt attention to this matter. I look forward to your response.

Sincerely,

[Your Name]

[Your Address]

[Your Email]

[Your Phone Number]