

# Product Mismatch Complaint

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Your Email Address]

[Your Phone Number]

[Recipient's Name]

[Company Name]

[Company Address]

[City, State, ZIP Code]

Dear [Recipient's Name],

I am writing to formally raise a complaint regarding a mismatch in a product I received from your company. On [Insert Order Date], I purchased [Insert Product Name/Description] (Order ID: [Insert Order ID]). However, the product I received does not match the description provided on your website.

The main discrepancies are as follows:

- [Discrepancy 1]
- [Discrepancy 2]
- [Discrepancy 3]

I kindly request a resolution to this issue, whether through a replacement, refund, or another satisfactory solution. Please find enclosed the necessary documents, including a copy of my order confirmation and photographs of the received product.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]