Letter of Protest Against Unhelpful and Rude Staff

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Date]

[Recipient Name]

[Company/Organization Name]

[Company Address]

[City, State, Zip Code]

Dear [Recipient Name],

I am writing to formally express my dissatisfaction regarding the unhelpful and rude behavior I experienced from your staff during my recent visit on [date of visit].

Despite my attempts to seek assistance regarding [specific issue], I encountered a staff member who not only failed to provide the necessary help but was also disrespectful in their response. This experience was frustrating and disappointing, especially given the reputation your organization holds.

I believe that every customer deserves to be treated with courtesy and respect, and I hope you will take this matter seriously. It is my hope that you will address this behavior with the staff involved to ensure future customers do not experience similar treatment.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]