

Feedback on Unsatisfactory Service

Date: [Insert Date]

To: [Recipient's Name]

[Company's Name]

[Company's Address]

Dear [Recipient's Name],

I am writing to express my disappointment regarding a recent experience I had at your establishment on [insert date of incident]. Unfortunately, the service I received from your staff was unsatisfactory due to their rudeness, which left a negative impression.

I had expected a welcoming and professional atmosphere, but the behavior displayed by your staff was far from that. [Briefly explain the specific incident, mentioning any details that illustrate the rudeness.]

As a customer, I value respect and professionalism, and this experience did not meet those expectations. I believe it's essential for your team to receive feedback on their customer interaction skills to improve the overall service quality.

I hope you will address this matter seriously as I would like to see improvements in the future. Thank you for considering my feedback.

Sincerely,

[Your Name]

[Your Contact Information]