

Customer Concern Regarding Staff Treatment

Date: [Insert Date]

To: [Manager's Name]

[Company Name]

[Company Address]

Dear [Manager's Name],

I hope this message finds you well. I am writing to express my concern regarding a recent experience I had at [Store/Location Name] on [Date of Incident]. During my visit, I encountered a situation involving one of your staff members that I found to be quite disrespectful.

The staff member in question, [Staff Member's Name or Description], treated me in a manner that I believe does not align with your company's values. Specifically, [briefly describe the incident and the disrespectful behavior]. This experience was disheartening and has led me to reconsider my patronage of your establishment.

I value good customer service and had previously enjoyed my visits to [Company Name]. However, this incident has impacted my overall perception of your company. I believe it is essential for staff to be trained in proper customer interaction and respect.

I hope you take my feedback seriously and address this concern appropriately to prevent similar experiences for other customers in the future.

Thank you for your attention to this matter. I look forward to your response.

Sincerely,

[Your Name]

[Your Contact Information]