

Dear [Customer Service Manager's Name],

I hope this message finds you well. I am writing to express my disappointment regarding a recent experience I had with your customer service team.

On [date], I reached out concerning [brief description of the issue]. Unfortunately, the resolution I received was unsatisfactory due to [describe the poor service or resolution provided].

As a loyal customer, I believe this matter deserves further attention. I kindly request that my concern be addressed more comprehensively. I would appreciate any steps you could take to ensure this issue is resolved promptly.

Thank you for your attention to this matter. I look forward to your swift response.

Sincerely,
[Your Name]
[Your Contact Information]