

# Feedback on Disappointing Service Experience

Dear [Manager's Name],

I hope this message finds you well. I am writing to share my recent experience at [Service Location/Company Name] on [Date]. Unfortunately, my expectations were not met, and I felt compelled to provide feedback.

During my visit, I encountered several issues, including [describe specific issues, e.g., delays, unhelpful staff, etc.]. This experience left me feeling frustrated and undervalued as a customer.

I believe in the importance of feedback as a tool for improvement, and I hope my comments will be taken into consideration. I would appreciate an acknowledgment of this situation and any steps you might take to address these concerns.

Thank you for taking the time to read my feedback. I look forward to your response.

Sincerely,  
[Your Name]  
[Your Contact Information]