

Return Policy for Medical Instruments

Dear [Customer Name],

Thank you for your purchase of our medical instruments. We strive to ensure that our products meet your expectations. However, if you find it necessary to return an item, please follow the guidelines below:

Return Policy Details:

- Items must be returned within 30 days of purchase.
- Product must be in original packaging, unused, and in resaleable condition.
- Please include a copy of the purchase receipt with your return.
- Shipping costs for returns are the responsibility of the customer, unless the item was damaged or incorrect.
- Refunds will be processed within 14 days of receiving the returned item.

Please contact our customer service at [Customer Service Email] or [Customer Service Phone Number] if you have any questions or need assistance with your return.

Thank you for choosing our products!

Sincerely,
[Your Company Name]