

Franchisee Support Performance Questionnaire

Dear [Franchisee Name],

We value your opinion and strive to improve our support services. Please take a few moments to complete the following questionnaire regarding your experience with our support team.

Questionnaire

1. Overall, how satisfied are you with the support you receive?

Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied

2. How would you rate the response time of our support team?

Excellent Good Average Poor

3. How knowledgeable do you find our support team?

Very Knowledgeable Knowledgeable Somewhat Knowledgeable Not Knowledgeable

4. Please provide any additional comments or suggestions:

Thank you for your feedback!

Sincerely,

[Your Company Name]