

# Franchise Training and Support Feedback Resolution

Date: [Insert Date]

To: [Franchisee Name]

[Franchisee Address]

Dear [Franchisee Name],

We hope this message finds you well. We would like to take a moment to thank you for your feedback regarding our franchise training and support program. Your insights are invaluable in helping us improve our services.

After reviewing your concerns, we have identified the following areas for improvement:

- Enhancing the training materials to better address specific franchisee needs.
- Providing additional follow-up support post-training sessions.
- Implementing more interactive training methods to increase engagement.

To resolve these issues, we are taking the following actions:

1. We will be updating our training materials by [insert date].
2. Our support team will reach out to you for feedback on a monthly basis.
3. We are scheduling interactive workshops starting from [insert date].

Thank you once again for bringing these matters to our attention. We value your commitment to the franchise and are dedicated to providing you with the best training and support possible.

Should you have any further questions or suggestions, please do not hesitate to reach out to us.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Contact Information]