Customer Insurance Inquiry Response

Date: [Insert Date]

Dear [Customer's Name],

Thank you for reaching out to us regarding the status of your insurance claim, reference number [Insert Claim Number]. We appreciate your patience as we review your case.

As of today, we are currently processing your claim and anticipate that it will be resolved by [Insert Estimated Resolution Date]. Please rest assured that our team is working diligently to ensure a timely review.

If you have any further questions or need additional information, please do not hesitate to contact us at [Insert Phone Number] or [Insert Email Address].

Thank you for choosing [Insurance Company Name]. We are here to assist you.

Sincerely,

[Your Name]

[Your Job Title]

[Insurance Company Name]

[Company Contact Information]