

Customer Insurance Inquiry Response

Dear [Customer's Name],

Thank you for reaching out to us regarding your insurance premium adjustments. We appreciate your inquiry and understand the importance of ensuring that your coverage meets your needs.

After reviewing your account, we would like to inform you that your premium adjustment request is currently being processed. Our team is carefully evaluating your policy details and the factors affecting your premium rate.

We aim to provide a fair adjustment based on the latest information. You can expect a follow-up from us within [time frame, e.g., 5-7 business days] with the results of our review.

If you have any further questions or need additional information, please feel free to contact us at [contact number] or [email address]. We are here to assist you.

Thank you for being a valued customer.

Sincerely,

[Your Name]

[Your Position]

[Insurance Company Name]