

Frequently Asked Questions about Storm Damage Insurance

Dear Valued Policyholder,

We understand that storm damage can be a significant concern for homeowners. Below are some frequently asked questions regarding your storm damage insurance policy.

1. What should I do immediately after a storm?

Please ensure your safety first. Then, document any damage with photos and contact our claims department as soon as possible.

2. What types of storm damage do my insurance cover?

Coverage may vary by policy. Commonly covered damages include wind, hail, and flooding, but please consult your specific policy for details.

3. How do I file a claim for storm damage?

Claims can be filed online through our website or by calling our claims hotline. Please have your policy number ready.

4. What documents do I need to provide with my claim?

You will need to provide a copy of your insurance policy, photos of the damage, and any repair or replacement estimates.

5. How long will it take to process my storm damage claim?

Processing times can vary, but we aim to review and respond to claims within 30 days of receipt.

If you have any further questions, please don't hesitate to contact our customer service team.

Sincerely,
Your Insurance Company