

Feedback on Service Delay

Dear [Insurance Company Name],

I am writing to provide feedback regarding my recent experience with your services related to my insurance policy, #[Policy Number].

On [Date], I submitted a request for [specific service, e.g., claim processing, policy information] and expected a prompt response. However, I experienced a significant delay in receiving any communication or resolution.

This delay has caused [briefly describe any issues caused by the delay, e.g., financial strain, inconvenience]. I believe timely service is crucial in the insurance industry, and I hope this feedback can help improve your processes.

Thank you for taking the time to consider my concerns. I look forward to your prompt action to address this matter.

Sincerely,

[Your Name]

[Your Contact Information]

[Your Address]