## **Client Exit Insights Collection**

Date: [Insert Date]

Dear [Client's Name],

As part of our commitment to continuous improvement, we would like to gather your feedback regarding your recent experience with us. Your insights are invaluable and will help us enhance our services.

Please take a moment to share your thoughts on the following:

- What factors contributed to your decision to exit?
- How would you rate your overall experience with our services?
- What could we have done differently to retain your business?
- Would you recommend our services to others? Why or why not?

We appreciate your time and insights. Please respond to this email by [insert response deadline].

Thank you for being a part of our community.

Sincerely,

[Your Name][Your Position][Your Company Name][Contact Information]