

Shipping Delay Update

Dear Valued Customer,

We hope this message finds you well. We are writing to inform you about a delay in the shipment of your recent order, **Order #12345**, placed on **October 1, 2023**.

Due to unforeseen circumstances, including supply chain disruptions, your order is now scheduled to ship by **October 15, 2023**. We understand how important it is for you to receive your items promptly, and we sincerely apologize for any inconvenience this may cause.

We are actively working to resolve this issue and ensure that your order is delivered as quickly as possible. You will receive another update once your order has shipped.

Thank you for your understanding and patience during this time. If you have any questions or need further assistance, please feel free to contact our customer service team at support@example.com.

Warm regards,

The Customer Service Team