

Dear Valued Customer,

We hope this message finds you well. We are writing to inform you that due to unforeseen circumstances, shipping times for your orders may be longer than usual.

We understand the importance of timely delivery, and we are working hard to resolve these issues as quickly as possible. We anticipate that your order will be shipped within the next **[insert estimated time]** days.

We appreciate your patience and understanding during this time. If you have any questions or concerns, please do not hesitate to contact our customer service team.

Thank you for your continued support.

Sincerely,
[Your Company Name]