Non-Delivery Complaint for Canceled Order

To Whom It May Concern,

I am writing to express my dissatisfaction regarding the non-delivery of my order, which was canceled. My order number is **123456789**, placed on **October 1**, **2023**.

Despite the cancellation, I have not received a confirmation of my refund or any communication regarding the status of my order. I kindly request an immediate update on this issue.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]
[Your Address]
[Your Email]
[Your Phone Number]