Subject: Escalation of Logistics Issue - [Brief Description]

Dear [Recipient's Name],

I hope this message finds you well. I am writing to formally escalate an ongoing issue regarding our international logistics operations that has not yet been resolved.

Details of the Problem:

- Order Number: [Order Number]
- **Shipment Tracking Number:** [Tracking Number]
- **Date of Issue:** [Date]
- **Description of the Issue:** [Brief description of the problem]

Attempts Made to Resolve:

- 1. [Details of the first attempt]
- 2. [Details of the second attempt]
- 3. [Details of the third attempt]

Given the impact of this issue on our operations and customer satisfaction, we kindly request your immediate attention and support to resolve this matter promptly. We believe that collaboration and swift action will lead to a favorable outcome.

Thank you for your understanding and assistance. I look forward to your prompt response.

Sincerely,

[Your Name]
[Your Position]
[Your Company]
[Your Contact Information]