

Subject: Escalation of Expedited Shipment Issue - Order #[Order Number]

Date: [Date]

Dear [Recipient's Name],

I hope this message finds you well. I am writing to formally escalate an ongoing issue regarding our expedited international shipment for order #[Order Number], which was scheduled for delivery on [Original Delivery Date].

Despite our repeated inquiries, we have yet to receive a satisfactory update on the status of our shipment. The delay is impacting our operations and client relationships significantly.

We would appreciate your immediate assistance in resolving this matter. Specifically, we request:

- A detailed update on the current status of the shipment.
- An estimated timeline for when we can expect delivery.
- Any actions being taken to expedite the process.

Thank you for your attention to this urgent matter. We look forward to your prompt response.

Best regards,
[Your Name]
[Your Position]
[Your Company]
[Your Contact Information]