Delivery Satisfaction Feedback Inquiry

Dear [Customer's Name],

We hope this message finds you well. We are reaching out to inquire about your recent delivery experience with us.

Your feedback is valuable to us as it helps us improve our services. We would appreciate it if you could take a moment to share your thoughts regarding the following:

- Was your package delivered on time?
- Was the item in satisfactory condition upon arrival?
- How would you rate the overall delivery experience?
- Do you have any suggestions for improvement?

Please reply to this email with your feedback by [insert deadline]. Thank you for your time and support!

Best regards,
[Your Name]
[Your Position]
[Your Company Name]
[Your Contact Information]