

# Shipping Refund Policy Reminder

Dear Valued Customer,

As we embrace the festive season, we want to take a moment to remind you of our shipping refund policy, especially during our seasonal promotions.

Our shipping refund policy states that:

- All shipping refunds must be requested within 30 days of the order date.
- Refunds are processed for unused, returned items that meet our return conditions.
- Promotional shipping rates may apply during special sales and are subject to change.

For more details about our shipping refund policy, please visit our website or contact our customer service team.

Thank you for your continued support, and happy shopping!

Sincerely,

Your Company Name