

Shipping Refund Policy

Dear Valued Customer,

Thank you for choosing our services. We want to ensure clarity regarding our shipping refund policy.

Refund Eligibility

To be eligible for a refund, you must meet the following criteria:

- Items must be returned within 30 days of delivery.
- Items must be in their original condition.
- Proof of purchase is required.

Non-Refundable Items

The following items are non-refundable:

- Gift cards
- Sale items
- Downloadable software products

Refund Process

If eligible, please follow the steps below:

1. Contact our customer support at support@example.com.
2. Provide your order number and reason for the refund.
3. Receive confirmation and shipping instructions.

Once we receive your item, a refund will be processed within 7-10 business days.

If you have any questions or concerns, please do not hesitate to reach out.

Best regards,

The Customer Service Team