Dear Valued Customer,

We hope this message finds you well. We are writing to inform you that, unfortunately, the item you ordered is currently out of stock. We understand how important this product is to you and sincerely apologize for any inconvenience this may cause.

Our team is working diligently to replenish our inventory, and we anticipate that the item will be available again shortly. We will notify you as soon as it is back in stock.

In the meantime, if you have any questions or require further assistance, please do not hesitate to reach out to our customer service team.

Thank you for your understanding and patience.

Sincerely, [Your Company Name] Customer Service Team