Shipping Incident Report

Date: [Insert Date]

From: [Your Name]
[Your Position]
[Your Company]
[Your Address]
[Your Email]
[Your Phone Number]

To: [Recipient's Name] [Recipient's Position] [Recipient's Company] [Recipient's Address]

Subject: Shipping Incident Report

Dear [Recipient's Name],

I am writing to formally report an incident that occurred during the shipping process of our recent order [Order Number]. Below are the details of the incident:

Incident Details

Shipment Date: [Insert Shipment Date]

Tracking Number: [Insert Tracking Number]

Incident Description: [Provide a brief description of the incident including what happened and any damages or losses incurred.]

Actions Taken: [List any actions that were taken post-incident to rectify the situation or further investigate.]

Conclusion

Please let us know the next steps to take in resolving this matter. We appreciate your prompt attention to this shipping incident.

Thank you for your cooperation.

Sincerely,

[Your Name] [Your Position] [Your Company]