

Telehealth Consultation Guidelines for First-Time Patients

Dear [Patient's Name],

Welcome to our telehealth service! We are committed to providing you with quality care through our virtual platform. Please review the following guidelines to ensure a smooth consultation experience:

Before Your Appointment:

- Ensure you have a stable internet connection.
- Use a device with a camera and microphone (smartphone, tablet, or computer).
- Download and install the [Telehealth Platform Name] app if required.
- Fill out any forms or questionnaires sent to you before your appointment.

During Your Appointment:

- Join the meeting a few minutes early to address any technical issues.
- Find a quiet and well-lit space for the consultation.
- Be prepared to discuss your medical history and current health concerns.

After Your Appointment:

- Follow any instructions or prescriptions provided by your healthcare provider.
- Contact us via [phone/email] if you have any questions or need further assistance.
- Schedule your follow-up appointment as discussed.

Thank you for choosing our telehealth services. We look forward to meeting with you!

Sincerely,

[Your Name]

[Your Title]

[Healthcare Provider/Organization Name]

[Contact Information]