

Telehealth Consultation Expectations and Etiquette

Dear [Patient's Name],

We are looking forward to your upcoming telehealth consultation scheduled for [Date and Time]. To ensure a successful and productive session, please review the following expectations and etiquette:

Before the Consultation

- Ensure you have a stable internet connection.
- Choose a quiet and private space for the consultation.
- Log in to the telehealth platform 10 minutes early to troubleshoot any technical issues.
- Have your identification and any necessary medical records handy.

During the Consultation

- Be present and engaged, just as you would in an in-person visit.
- Use clear and concise language when describing symptoms.
- Dress appropriately for the consultation.
- Ensure your camera and microphone are functioning properly.

After the Consultation

- Follow any instructions provided by your healthcare provider.
- Schedule any necessary follow-up appointments as discussed.
- Reach out to our office if you have any further questions or concerns.

Thank you for choosing our telehealth services. We look forward to speaking with you soon!

Best regards,

[Your Name]

[Your Title]

[Your Healthcare Practice]