Dear [Donor's Name],

We hope this message finds you well. On behalf of [Charity Name], we would like to extend our heartfelt gratitude for your generous support.

Your contributions have made a significant impact in [specific project or cause]. We are constantly striving to improve and provide the best possible service to our community, and your feedback is invaluable to us.

We would be grateful if you could take a few moments to share your thoughts regarding your experience with us. Your insights will help us enhance our programs and better serve those in need.

Please feel free to respond to this email or contact us at [phone number] should you prefer to share your feedback over the phone.

Thank you once again for your kindness and generosity. We look forward to hearing from you.

Sincerely,

[Your Name]
[Your Position]
[Charity Name]
[Contact Information]