Dear [Donor's Name],

We hope this message finds you well. As a valued supporter of [Charity Name], we would like to take a moment to express our sincere gratitude for your generous contribution of [donation amount or items donated] on [date of donation]. Your support makes a significant difference in our mission to [briefly state the mission].

To ensure we continue to serve our community effectively, we would love to hear your feedback regarding your experience with our organization. Your insights are invaluable to us as we strive to improve and enhance our programs.

If you could take a few minutes to answer the following questions, we would greatly appreciate it:

- What motivated you to support [Charity Name]?
- How did you feel about the communication you received from us after your donation?
- Is there anything you would suggest that could improve our donor experience?

Your feedback is essential for us to better understand your perspective and to build a stronger relationship with our donors.

Please feel free to reply directly to this email, or you can reach us at [contact email/phone number].

Thank you once again for your support. We look forward to hearing from you soon.

Warm regards,

[Your Name] [Your Position] [Charity Name] [Charity Contact Information]