Dear Valued Customer,

We hope this message finds you well! As one of our loyal customers, we wanted to remind you of your pre-order for our upcoming product, [**Product Name**].

Your order is scheduled for release on [Release Date]. We appreciate your continued trust in us and are excited for you to receive your new product!

If you have any questions or need to make changes to your order, please feel free to reach out to our customer service team at [Customer Service Email/Phone Number].

Thank you for being a part of our community!

Best regards,

The [Company Name] Team