## We Value Your Feedback!

Dear [Customer Name],

Thank you for pre-ordering [Product Name]. We are committed to providing you with the best possible experience and would love to hear your thoughts!

Could you please take a moment to share your feedback on the pre-order process? Your insights will help us improve our service.

Please reply to this email with your comments, or fill out the following survey: [Survey Link]

Thank you for your support!

Best regards,
[Your Name]
[Your Position]
[Company Name]
[Contact Information]