

Dear [Customer Name],

Thank you for taking the time to share your feedback regarding our services. We genuinely appreciate your insights, and it is our priority to ensure that our customers are satisfied.

As a token of our gratitude and to enhance your experience with us, we are pleased to inform you that we have upgraded your service to [New Service Plan/Feature] at no additional cost.

This upgrade will provide you with [brief description of the benefits of the new service]. We hope that this will significantly improve your experience with our company.

If you have any questions or need further assistance, please don't hesitate to reach out to our customer service team at [Contact Information].

Thank you once again for your valuable feedback. We look forward to serving you better!

Sincerely,

[Your Name]

[Your Job Title]

[Company Name]

[Company Contact Information]