

After-Sales Satisfaction Assessment

Dear [Customer Name],

Thank you for your recent purchase of [Product/Service Name]. We value your feedback and would like to assess your satisfaction with our after-sales service.

1. How would you rate the quality of our customer service? (Poor, Fair, Good, Excellent)
2. Were your questions and concerns addressed promptly? (Yes/No)
3. How satisfied are you with the product/service received? (Very Unsatisfied, Unsatisfied, Neutral, Satisfied, Very Satisfied)
4. Any additional comments or suggestions? (Please specify)

We appreciate your time and effort in providing us with your feedback. Please reply to this email or click [here](#) to complete the assessment.

Thank you for being a valued customer!

Sincerely,
[Your Name]
[Your Position]
[Company Name]
[Contact Information]