

Feedback Request on After-Sales Service Quality

Dear [Customer's Name],

We hope this message finds you well! We are reaching out to request your feedback regarding your recent experience with our after-sales services.

Your satisfaction is our top priority, and we strive to continuously improve our services. Kindly share your thoughts on the following:

- How would you rate the responsiveness of our team?
- Were your concerns addressed in a timely manner?
- How satisfied are you with the resolution provided?
- Any additional comments or suggestions?

Please reply to this email or click on the link below to complete a short survey:

[Customer Feedback Survey](#)

Thank you for your time and valuable feedback!

Best regards,
[Your Name]
[Your Position]
[Company Name]
[Contact Information]