

Post-Purchase Customer Service Evaluation

Date: [Insert Date]

Dear [Customer's Name],

Thank you for choosing [Company Name] for your recent purchase of [Product/Service Name]. We appreciate your business and value your feedback.

We are committed to providing excellent customer service and would like to invite you to share your experience. Your feedback is crucial in helping us improve our services. Please take a moment to consider the following points:

- Overall satisfaction with the customer service experience.
- Timeliness of responses to your inquiries.
- Effectiveness of the service in resolving your issues.
- Any additional comments or suggestions you may have.

You can share your feedback by replying to this email or by completing our online survey at [Insert Survey Link].

Thank you once again for your purchase and for your valuable feedback. We look forward to serving you again in the future!

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Contact Information]