Customer Support Feedback Inquiry

Dear [Customer's Name],

Thank you for reaching out to us. We value your feedback regarding your recent interaction with our customer support team.

To help us improve our services, we would appreciate if you could take a moment to answer the following questions:

- How satisfied were you with the support you received? (1-5 scale)
- Was your issue resolved in a timely manner?
- Do you have any suggestions for us to improve our service?

Your input is essential to us and will help enhance our customer service experience.

Thank you for your time!

Sincerely,
[Your Name]
[Your Position]
[Company Name]
[Contact Information]