

Customer Service Update

Dear Valued Customer,

We hope this message finds you well. We are writing to inform you about an update to our return procedures to enhance your shopping experience.

New Return Procedures:

1. Please ensure that items are returned within 30 days of purchase.
2. All returned items must be in their original condition and packaging.
3. To initiate a return, please visit our website and fill out the return request form.
4. Once your return request is approved, you will receive a prepaid shipping label via email.
5. Drop off your return package at the nearest shipping location.

If you have any questions or need further assistance, please do not hesitate to contact our customer service team at [Customer Service Email] or [Phone Number].

Thank you for your understanding and continued support.

Sincerely,
[Your Company's Name]
Customer Service Team