

Dear Valued Customer,

We hope this message finds you well. We are writing to inform you about important modifications to our return policy that will take effect on [Insert Date].

What's Changing?

- Extended return period from 30 days to 60 days.
- Introduction of a restocking fee for certain items.
- Online returns will now require a return authorization.

Why the Change?

These modifications are aimed at enhancing our service and sustainability efforts, ensuring we can continue to provide you with the best products and experiences.

Questions or Concerns?

If you have any questions regarding these changes, please do not hesitate to reach out to our customer service team at [Insert Contact Information].

Thank you for your understanding and continued support.

Sincerely,

[Your Company Name]

[Your Company Contact Information]