

Dear [Client's Name],

I hope this message finds you well. I wanted to follow up regarding the connectivity issues we encountered during our last session on [Date]. I understand how important it is for our collaboration to proceed smoothly, and I appreciate your patience.

Since our last conversation, I have taken the necessary steps to troubleshoot the issue, including [mention any actions taken, e.g., checking internet connection, updating software, etc.]. However, I'd like to ensure that we can avoid any disruptions in the future.

Could we schedule a time to test the connection again, or would you have suggestions on how we might resolve this effectively? Your feedback would be invaluable, and I am committed to making our collaboration as seamless as possible.

Thank you for your understanding. I look forward to your reply.

Best regards,

[Your Name]

[Your Contact Information]