

Subject: Clarification Request Regarding Connectivity Issues

Dear [Client's Name],

I hope this message finds you well. I am writing to address the recent connectivity issues I have been experiencing while working on [Project Name]. These interruptions have been impacting my workflow, and I would like to clarify a few points to ensure that we can resolve this matter effectively.

Specifically, I would appreciate your assistance in understanding the following:

- Are there any scheduled maintenance activities that might be affecting connectivity?
- Is there a preferred method of communication during these outages?
- Are there any alternative resources or platforms you recommend for our ongoing collaboration?

Your guidance on these matters would be invaluable as I strive to maintain the quality and timeliness of my deliverables. Thank you for your attention to this issue, and I look forward to your prompt response.

Best regards,

[Your Name]

[Your Contact Information]

[Your Freelance Title]