Complaint Acknowledgment Letter

Date: [Insert Date]
To: [Stakeholder's Name]
[Stakeholder's Address]
[City, State, Zip Code]
Dear [Stakeholder's Name],
Thank you for bringing your concerns to our attention. We acknowledge receipt of your complaint regarding [briefly describe the complaint]. Your feedback is valuable to us, and we take your concerns seriously.
Please be assured that we are currently reviewing the matter and will escalate your complaint to the appropriate department for further investigation. We aim to resolve this issue as swiftly and effectively as possible.
We will keep you updated on the progress and expect to respond to you within [insert timeframe]. If you have any additional information you would like to provide, please feel free to contact us at [contact information].
Thank you for your patience as we work through this process.
Sincerely,
[Your Name]
[Your Title]
[Your Company]
[Contact Information]