## Dear Stakeholders,

We hope this message finds you well. We are writing to inform you of ongoing issues related to the reliability of our services that have been impacting our operations.

We understand the importance of our services to your operations, and we are currently addressing the situation with the utmost urgency. Our team is actively working to identify the root causes and implement solutions to ensure that we restore normal service levels as quickly as possible.

We appreciate your patience and understanding during this time. Regular updates will be provided as we progress towards resolving these issues.

If you have any questions or require further information, please do not hesitate to reach out to us.

Thank you for your continued support.

## Sincerely,

The [Your Company] Team