

# Follow-Up on Your Technical Support Inquiry

Dear [Customer's Name],

I hope this message finds you well. I am writing to follow up on your recent inquiry regarding [specific issue or product]. We want to ensure that you are receiving the support you need.

As per our previous conversation on [date], we provided you with [brief summary of the assistance provided or issue discussed]. Please let us know if your issue has been resolved or if you require further assistance.

Your satisfaction is our top priority, and we are here to help. Feel free to respond to this email or call us at [phone number].

Thank you for choosing [Company Name]. We look forward to assisting you further.

Best regards,

[Your Name]  
[Your Position]  
[Company Name]  
[Contact Information]