Follow-Up on IT Support Request

Dear [IT Support Team/Recipient's Name],

I hope this message finds you well. I am writing to follow up on my previous IT support request submitted on [date of initial request], regarding [brief description of the issue].

I would appreciate any updates you might have on this matter, as it is impacting my ability to perform my tasks efficiently.

Thank you for your attention to this issue. I look forward to hearing from you soon.

Best regards,
[Your Name]
[Your Position]
[Your Contact Information]