Dear [Requestor's Name],

Thank you for your recent suggestion regarding the enhancement of [specific functionality]. We appreciate your input and the time you took to share your ideas with us.

After carefully reviewing your request, we regret to inform you that we will not be able to implement this enhancement at this time. The decision was based on [brief reason for turning down the request, such as resource limitations, alignment with current priorities, etc.].

We value your feedback and encourage you to continue sharing your thoughts and suggestions with us. Your insights are crucial in helping us improve our services.

Thank you for your understanding.

Sincerely,

[Your Name]

[Your Position]

[Company Name]