

Dear [Recipient's Name],

I hope this message finds you well. I am writing to provide feedback regarding the technical assistance I recently received from your team.

While I appreciate the effort your team put into assisting me, I must express my disappointment with the overall experience. [Briefly explain the specific issues encountered, e.g., delayed responses, lack of clarity in instructions, unresolved problems].

I expected a more efficient resolution given the nature of the issues. I believe that with some improvements in communication and support, the experience could greatly enhance customer satisfaction.

Thank you for considering my feedback. I hope this helps in improving the quality of service in the future.

Sincerely,

[Your Name]

[Your Contact Information]