

# Service Interruption Update

Dear Valued Customer,

We are writing to inform you of an ongoing service interruption affecting our tech support services. This issue arose on **[Date]** and may impact your ability to reach our support team.

Our technical team is currently working diligently to resolve the issue, and we anticipate that services will be restored by **[Estimated Resolution Date]**.

We apologize for any inconvenience this may cause and appreciate your patience as we work to restore normal operations. For urgent matters, please reach out to us via **[Alternative Contact Method]**.

Thank you for your understanding.

Sincerely,

**[Your Company Name]**

Tech Support Team