## **Technical Assistance Satisfaction Poll**

Dear [Recipient's Name],

Thank you for reaching out to our technical assistance team. We strive to provide the highest level of service and would appreciate your feedback on your recent experience.

## Please take a moment to answer the following questions:

Overall satisfaction with our service: Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied

How would you rate our response time? Excellent Good Average Poor Very Poor

Additional comments or suggestions:

We value your feedback and will use it to enhance our services.

Thank you for your time!

Best regards, [Your Name] [Your Position] [Your Company]