## **Help Desk Feedback Collection**

Dear [Customer Name],

Thank you for reaching out to our help desk. We appreciate your feedback as it helps us improve our services.

## Your Feedback Matters!

Please take a moment to provide us with your feedback regarding your experience:

- Overall satisfaction with the help desk service:
- Response time:
- Resolution of your issue:
- Suggestions for improvement:

You can reply to this email or fill out our feedback form.

Thank you for your time and assistance!

Best regards, [Your Name] [Your Position] [Company Name] [Contact Information]